

Toronto Kidz Summer Camp 2021 – Cancellation policy



Please review the different scenarios and the policy that applies to each of them:

Camp cancellation

In case summer day camps will be forced to close or halt in-person programming at any point, parents will receive a full refund of all fees paid.

In case a shutdown happens during the summer, the refund will consist of the remaining days of the week that your child is signed up for.

Fees will be refunded by the same method of payment as they had been received (credit card, e-transfer or cheque).

Parent cancellation

In case a parent decides to withdraw their child from the program even though the in-person will still take place, our regular cancellation policy applies:

- 1) Up to March 31st: **full refund** of all fees under our temporary 'peace of mind' booking policy
- 2) April 1st, 2021 up to 30 days prior to the start of the registered week: **\$35 administrative fee** is non-refundable for each child (no matter how many weeks they're signed up for). Remaining fees will be fully refunded
- 3) 30 days or less prior to the start of the week that is being cancelled: **50% of the fees** will be refunded